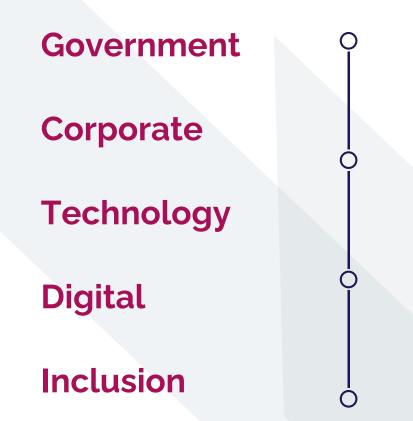




### 34 YEARS

### LANGUAGE & TECHNOLOGY

## **OUR FIVE DIVISIONS**







# OUR VISION

From our inception in 1991, our vision has been unwavering. It has always been to deliver the best language solution possible.

Throughout this journey the language services landscape has continuously changed, creating both challenges and opportunities. Recently, AI has accelerated change, but it has also created many new opportunities.

Prestige Network's ability to adopt new technologies, integrating them with our existing services, will help our clients meet their communication goals; be they fiscal, strategic and operational.

Our vision is to follow this proven path, ensuring that our clients receive a friendly, professional service that will meet their language needs today, and into the future.

Join us on this journey.

-Shawn Khorassani



### MAKING YOUR GOAL, OUR GOAL

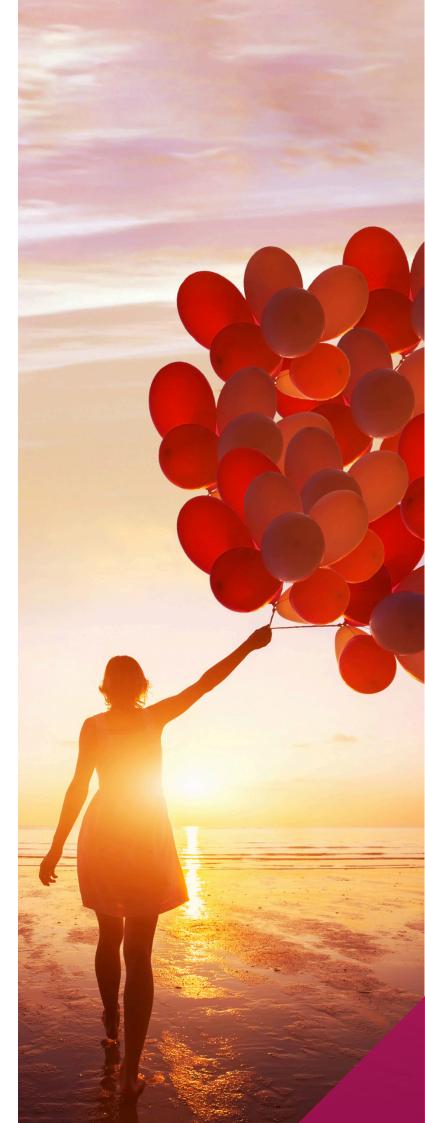
Every organisation will have a multitude of communication goals needing to be met.

Our goal is to make sure every client can meet them.

Whether the goal is to train employees, inform stakeholders, enter new markets or manage legal affairs, and where the need exists for more than one language, then the best solution is to engage with a reliable language services partner.

Today, the range of services we provide includes conventional language translation, but has expanded to include inclusion services, marketing support, video and software localisation and more.

So, our goal is to keep pace with our client's goals, creating the new services that enable clients to keep pace with their organisational needs.



#### 33 YEARS

#### LANGUAGE & TECHNOLOGY



### WHO WE WORK WITH

Since 1991 Prestige Network has worked for organisations spanning many sectors, building resources while gaining and sharing valuable experiences throughout this journey.



Our experience in supporting the strategic and operational needs of SMEs and established international corporates, is the key to our client's ability to communicate globally.

Effective global communication improves overall business performance, while at a granular level employee relations improve, productivity increases, higher-value sales are secured, and legal challenges resolved favourably.

Prestige Network brings the language resources that every client needs, to every desktop in an organisation.



The language services need of the public and government sectors is both diverse and demanding.

With a deep understanding of the sector, the linguistic, management and technical resources have been created that ensure contracted performance KPIs are met consistently.

Whilst the use of automated online booking tools, puts the service within easy reach of staff who may be operating in many geographical locations.



### HARNESSING THE POWER OF AI

Generative AI has the power to leverage budget and productivity across many aspects of a comprehensive language service.

With AI now enhancing established Machine Translation technologies, it's making the impossible, possible.

Where previously delivery times could were not realisable, or budgets would have been vastly exceeded, AI has created an environment where commercial aspirations can now be easily met.



#### HOW AI SUPPORTS LARGE TRANSLATION TASKS

Where high volumes of content need to be translated, AI delivers solutions wherein translation quality is maintained across large amounts of content, but without encountering a restrictive cost or an extended delivery time.

Combining AI with other language technologies and essential human expertise can often be the ideal solution.

#### AI AND VIDEO LOCALISATION

With three service options available, starting with low-cost AI generated subtitles and voice-over, or a hybrid service combining AI and professional expertise, or a high-end service where a professionally translated and edited script and human voice talent will invariably deliver the best result.

An experienced management team look after every stage of the process, managing quality and providing the expertise that ensures a successful outcome.



### AN INTRODUCTION TO TRANSLATION SERVICES

Technology is changing the language services sector by creating a far more flexible environment. One that can accommodate both specialised niche requirements whilst being scalable on demand, supporting the largest and most urgent translation needs.

When combined into an enterprisewide service, the business advantages become tangible.

Used individually, each service will deliver precisely the solution that's required. Financial, Legal and HR translation

**Education and training** 

**Marketing translation** 

Website and software localisation

Creative translation and transcreation

**Technical translation** 

Language testing

Transcription

Typesetting



### AN INTRODUCTION TO INCLUSION SERVICES

Inclusivity is more than an act of goodwill or compliance, it's a strategic and in some instances a legal imperative exists for organisations to encourage and provide the support mechanisms for inclusion.

Our inclusion solutions, from British Sign Language (BSL) and accessible formatting to inclusion training, ensures that your organisation can engage with all stakeholders, improving wellbeing and enhancing business performance. Interpreting

Sign Language

Deaf awareness training

**Accessible formatting** 

**Dyslexia testing** 

Non-spoken communication





# AN INTRODUCTION TO OUR TECHNOLOGIES

We use technology to help us meet our client's business aspirations. These may be to create efficiencies in the translation management process, integrate with the tools that clients use, improve speed of delivery, manage cost, or simply make more services available.

Our in-house software development team and business analysts, work with clients to implement business performance solutions.

#### LINGUANYX™ TECHNOLOGY SUITE

At the core of our technology lies LinguaNyx™, our proprietary software platform that connects our business to a client's business, enabling us to deliver innovative, client-centric solutions.

#### VITI<sup>™</sup> - REVOLUTIONISING LANGUAGE INTERPRETING

Prestige Network's innovative Video and Telephone Interpreting System. This advanced management solution provides a no-fuss, on-demand, real-time interpreting service.

### We use technologies that:

Improve business efficiency

Integrate with clientside communication channels

Deliver consistency across organisations

Provide access to more services

Reduce administration

Overcome timezone/ geographical limitations



# CLIENT SUPPORT

When our journey began in 1991, we consistently went beyond expectation when supporting our clients.

The journey continues today, by constantly reinforcing our service commitment with every task we undertake.

Our multilingual management team provide the expertise needed to fulfil every brief, no matter how complex. A team that's supported by leading edge language technologies, enabling fast response to every request.

# TRUST

Every client expects that we will meet their service expectation, not just once, but consistently.

To achieve this level of service has required ongoing investment in the company's work environment and its human and technical resources.

Today, Prestige Network is able to meet the most demanding requirements, delivering millions of translated words each year, across three continents.





# QUALITY

Quality whether for the translation product or the service isn't achieved by chance.

It must be based on a process that can be replicated consistently across an internationally located management and production team.

Our ISO 9001 : 2015 and 27001:2013 Standards provide the benchmarks for quality processes that extend across project management, workflow, production stages and deliverable management.

Hence we can offer every client the assurance that every project will meet expectation.

## SECURITY AND CONFIDENTIALITY

Commercial and government sector clients expect that the information we hold is secure and always considered to be confidential.

In many client relationships there will be a formal compliancy requirement, and we achieve this through both the physical management of information, and the application of stringent technology regimes that protect against illicit access.























Shared Business Services





#### Headquarters:

Park View House, 65 London Rd, Newbury RG14 1JN

01635 866 888

Email: sales@prestigenetwork.com

London office:

Building 3, Chiswick Business Park, 566 Chiswick High Road, London, W4 5YA

0204 546 8378

5

Email: london@prestigenetwork.com



If you are seeking a long-term language technology partner or simply need help in fulfilling a single project, call us for friendly and professional advice.