



PrestigeNetwork®

ANY TIME • ANY WHERE • ANY LANGUAGE

NTU

Nottingham Trent
University

CASE STUDY

Client: Nottingham
Trent University

Sector: Education

Project: British Sign Language
Interpreting

Languages: British

About the client

Nottingham Trent University (NTU) is a teaching university with roots going back to 1843 with the establishment of the Nottingham Government School of Design which still exists within the University today. In 2019, The Guardian awarded the university its 'University of the Year' award. It is the 9th largest university in the UK (out of 169) with 35,785 students split over five different campuses.

Our challenge - Onboarding

NTU has a long tradition of supporting deaf students throughout their studies and student life and was keen to provide more opportunities to deaf students at NTU. They wanted to improve the quality of their provision of British Sign Language (BSL) interpreting services to an increasing number of students in a variety of settings as well as the administration of the service in general. NTU went through a tender process to appoint the highest scoring tenderer.

Our Solution

Prestige Network demonstrated over 30 years' experience of providing BSL interpreting services on a contractual basis to local authorities and NHS Trusts as well as government departments such as the Ministry of Defence in our proposal. We actively increased our existing resource of suitably qualified and experienced BSL interpreters in the East Midlands area to fulfil this contract, a process overseen by our in-house BSL Business Manager and Registered Sign Language interpreter (RSLI), Wendy White.

The results

Wendy and our Interpreting Manager, Suzanne Czuczor, have been on hand to help the University implement this new contract, building a larger team of registered BSL interpreters to provide a high-quality interpreting service to ensure an inclusive experience for all Deaf students. Through our pool of over 40 BSL interpreters, we are now supporting 8 students in their full-time studies across a wide range of subject areas including Pharmacology, Architecture and Product Design.

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