

CASE STUDY

Client: Adecco

Sector: Recruitment

Project: Language Proficiency Testing

Languages:

- Welsh
- Mandarin & Cantonese
- Urdu, Punjabi, Mirpur

About the client

Adecco UK is a prestigious recruitment and employment agency dedicated to empowering people and propelling businesses towards success. With a rich legacy of providing tailored staffing solutions, Adecco UK stands as a beacon of excellence in the recruitment industry. Their comprehensive services range from temporary and permanent staffing to talent development and outsourcing, catering to a myriad of sectors.

Their unwavering commitment to creating better work opportunities and cultivating a positive impact on the economy has positioned Adecco UK as a trusted partner for both job seekers and employers. Through their innovative approach, they continually strive to bridge the gap between talent and opportunities, fostering a thriving job market and a robust workforce capable of driving the nation's growth.

Our challenge

Adecco is working with a UK Government department to provide a large number of temporary personnel across the UK, conversant in the key languages spoken in the area in which they would be working.

The recruitment company had the skills to find the right staff, but did not have the language expertise to test the applicants' proficiency in the languages which they said they could speak.

Any attempt to check their language competence in-house was exacerbated by the sheer number of languages that were required across the whole of the UK.

Adecco had plenty of time to find the correct people, assuming that they were honest about their level of competency.

The task required of the candidates was to introduce themselves, interpret technical jargon, inquire whether a contact form had been completed, and if not, assist the individual in understanding any outstanding items.



The solution

In order to adequately address our client's specific challenge, we extended an offering of language-proficiency-testing across any languages and dialects they stipulated. This testing was executed through either one-to-one telephone conversations or video calls, where discussions were held in English alongside the designated language, or alternatively at a selected venue conducive for group sessions.

The nature of the interviews was tailored to meet the requisite level of formality or informality, and was centred around crucial phrases and the sort of dialogue the applicants were anticipated to engage in within their respective roles.

This approach not only facilitated a thorough evaluation of linguistic aptitude but also mirrored the realistic communicative scenarios the candidates would encounter.

Client feedback

Adecco is delighted to have a single partner for this project who is already a supplier under the CCS (Crown Commercial Service), and who can provide such a wide range of languages.

Language Proficiency Testing

Get in touch via sales@prestigenetwork.com if you have a need to test the language skills of your existing or prospective staff. We can offer delivery on demand, online, at a chosen location or by phone or video call. We have experts available in over 200 languages, and can check language proficiency from very simple understanding to fluency in highly technical subjects – as you require.

If you require Language Proficiency Testing check out our services here: prestigenetwork.com/language-assessment

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