

SUMMER/AUTUMNUPDATE

MESSAGE FROM SHAWN



Stronger Team

We are creating a stronger team all the time, with further promotions internally and additional resources externally.

Referral Success

New opportunities through increasing referrals which bodes well for the future. The level of repeat business is growing!



★★★★★ **91%** recommend
 Reviews Prestige Network
 4.62 Rating

Just some of our great reviews...

"All the Assent forms were translated with accuracy, professionalism and fully on time which was of the essence when completing deadlines for a pan-European study."

"Your service was fast, slick and professional and your bookings and confirmations were very clear and easy to read. You provided us with an excellent service, thank you."

"Very quick and helpful service. Quick turn around with helpful staff to answer your query. Thank you."

"Prestige Network's ability to assist has been second to none. We have found them to be professional, affordable and extremely helpful."



NEW Clients & Contracts

Record month in July with 121 new Clients

New contracts for Prestige Network:

Swindon Council, Fareham Council, Wokingham Council.

We would like to welcome our new clients:

We welcome new clients within the retail, manufacturing and marketing sectors. We are working on case studies to publicise some of these in due course.

NEW TELEPHONE SYSTEM



Improving telephone technology...

New telephone and communication systems were installed on 23rd of May.

NEW OFFICE SECURITY



Improving our security...

New security access control system installed at HQ.

ISO 9001:2015 CERTIFICATION

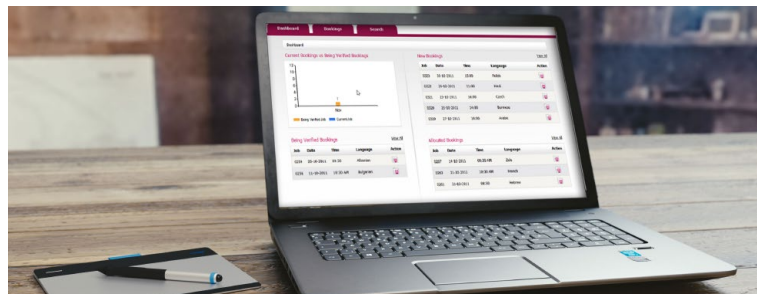


We successfully transitioned to the new ISO 9001 standard and were accredited with 9001:2015 certification. All areas of the business were independently audited, with procedures assessed and compliance verified.

ISO:9001 certification means that commercial clients and public sector clients alike can rest assured that our quality management systems are best-in-class.

TELEPHONE INTERPRETING PLATFORM

True to: ANY TIME ANY WHERE ANY LANGUAGE



We have launched a new bespoke cloud based platform for Telephone Interpreting. This is feature rich and is the strongest technical platform in the industry,

The system can be fully automated by the client choosing the language they need eliminating the need for the operator. With an operator version if needed.

WELCOME to the New Recruits...



Welcome...

We would like to take this opportunity to welcome two new recruits and look forward to them being part of exciting times at Prestige Network: Pari in Accounts and Vadim in IT. Also welcome to Lee on a contract basis on Google Ads.

April, a record month...

99.36 of projects in April were delivered on time and a record month in the terms of number of projects handled.

May, a record month...

A record number of bookings were taken in May. On the 9th May there was a record amount of bookings in one day,

Our Client Portal...

We have over 3500 registered users from DWP.



Cyber Security Certificate

This is renewed every year to ensure our business is protected.

Prestige Sponsor 100 mile off-road bike ride

Prestige Network kindly offered to sponsor a 100 mile off-road bike ride that David did in aid of a friend's daughter who is suffering from a very serious brain tumour. He achieved the distance within a slightly sedentary 12 hours, but finishing is what matters!



WELCOME back...



Welcome back...

We would like to say welcome back to Carmen who has returned to work, after 9 months of maternity leave.

VIDEO PRODUCTION FOR BSL...



Did you know we do **Video Production** for a number of clients. This is particularly helpful for BSL requirements.

Public Transport

26% of our staff use public transport or walk to work!

